## **Booking Policy:**

As soon as you "click here to book", we will arrange and commit our time and complete work as efficiently as possible. Please ensure you insert the relevant contact and access details into the booking form. For example, keys may need to be collected from another site, letting agent's office, site office etc. If we arrive on site and access is not permitted or keys are not available, we may need to charge for our time. Please ensure keys are available for collection when booking a job. We understand things can change and on occasion jobs need to be cancelled. If you need to cancel a job, we kindly request you do so within 24 hours, so we can pass your time slot to another client. Please refer to our services page for costs.

## **Privacy Policy:**

We understand information submitted via George Projects website is strictly confidential and will be handled responsibly. Any private information submitted and obtained will only be made available to the staff of George Projects and their sub-contractors (if appropriate). Contents of any job or information submitted via this form / website will not be disclosed by anyone, nor copies taken by anyone, other than the intended recipient or sub-contractors appointed by George Projects (if appropriate). Job details and other information such as contact details (email address, phone number, office or home address) must be kept on file. Any stored / saved information is password protected and only available to employees of George Projects. Confidentiality agreements can be executed on request. If you do not agree to the Privacy Policy, please do not submit any information via this form. Any queries can be emailed to the company Director on gavin@georgeprojects.co.uk

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